

Sage 50 Peachtree, QuickBooks, Accounting & Tax Support

Support Plan Options for 2022

By AlldayCPA Group – CPAs and Business Advisors

Sage 50 Peachtree, QuickBooks Software Certified Consultants

By subscribing to our technical support plans, you will receive the highest priority response from our U.S. based, highly qualified support technicians. Call us at 504-835-4213 or toll free at 1-800-259-4213.

QuickBooks, Sage 50 Telephone Annual Support Plans (Unlimited Support Plans)			
See Additional Benefits of subscribing to an Unlimited Support Plan on the following page			
TELEPHONE AND REMOTE ACCESS SUPPORT	Monthly Fee	Quarterly Fee	Annual Fee
Sage Peachtree - All Versions Except Quantum and Classic QuickBooks - All Versions Except Enterprise and Point of Sale - Technical Support for Software Only - Software and Accounting Support*	\$150	\$375	\$1,095
	\$300	\$750	\$2,190
Sage 50 (Peachtree) Quantum, QuickBooks Enterprise and QB Point of Sale - Technical Support for Software Only - Software and Accounting Support*	\$225	\$525	\$1,750
	\$450	\$1,050	\$3,500

***Accounting Support** – Our accountants will teach you how to understand debits and credits, record journal entries, capitalize assets, record loans, reconcile balances, and answer accounting questions.

Unlimited Support Plans – Above plans automatically renew unless cancelled in writing 30 days prior to the annual renewal date. Unlimited support plans do not include unlimited software installation and setup services on networks, data corruption repair services, data file conversion services, accounting services, data entry services or unlimited software training. Our technicians reserve the right to limit calls to simple software demonstration and technical support related issues. Data entry, bookkeeping, accounting, in-depth installation services and training can be provided for an additional charge.

Support Plans by the Hour			
QuickBooks and Sage Peachtree Support Accounting Support and Tax Advice	15 Minutes	60 Minutes	120 Minutes
Sage 50-Peachtree, QuickBooks, Accounting & Tax Support	\$100	\$300	\$480
<p>15 Minute Plan is for a single call than can be completed in 15 minutes. If addition time is required, the call is billed for additional minutes as per above rate.</p> <p>60- Minute and 120-Minute Plans - Time spent on the call is deducted from the plan balance in one-minute increments. Remaining minutes can be used for up to one year from date of purchase.</p>			

Onsite Services

(Billed by the hour, plus travel time and mileage)

Our accountants and CPAs have various levels of experience. Therefore, rates vary depending on the level of experience. Call for a custom quote.

- Danny Allday, CPA (Over 40 Years of Experience, Advanced Certified in QuickBooks and Sage 50)
- Todd Hayes, CPA (Over 40 Years of Experience, Certified in QuickBooks and Sage 50)
- Kim Bullock, Accountant (Over 30 Years of Experience, Certified in Sage 50)
- Jason Degraw, Accountant (Over 10 Years of Experience, Advance Certified in QuickBooks, QuickBooks POS)
- Kaylin Keller, Accountant (Over 5 years of Experience, QuickBooks Desktop)

The following discounts are provided when paid in advance: 8 Hours – 15% | 16 Hours 20% | 32 Hours 25%

Sage Peachtree and QuickBooks Classes

We also provide QuickBooks and Sage Peachtree classes regularly. You can attend remotely or in-person.

Classes are conducted by accountants, who are certified trainers for Sage Peachtree/QuickBooks.

For dates and locations see attached page or visit our website.

AlldayCPAs.com / Sage50Peachtree.com / QuickBooks-Help.com

Phone: (504) 835-4213 Toll Free: (800) 259-4213

CLIENT TESTIMONIALS

- "I've had the opportunity to hire Mr. Danny Allday as my Accountant in 2011 for my organization. He is very competent, personable and creative at what he does. He can take you to another level because he takes a vast interest in the vision of your organization. " ~ **Linda McMillian, McMillian First Steps Community Development**
- "Danny is a savvy accountant and runs a well-oiled business consulting practice. I've been in business for several years, and worked with a few different CPAs, but after meeting with Danny, I quickly received practical tips on what I needed to do to lower my tax liability, and even received a proposal for him to take care of that for me. Danny has plenty of experience in the business world, from your basic bookkeeping and payroll, to more advanced concepts such as commercial real estate. He's more than a CPA, he's a true business advisor. I refer all of my clients to Danny, and my they have even been happy with his work as well."~ **Andrew Legrand, Spera Law Firm**
- "I wanted to let you all know that Todd, is so very good at his job and I am so grateful for him. He clearly has a ton of knowledge and he explains things in a manner that I can understand. He is nice and just such a huge help to me" ~ **Katie Brown Controller the Famous Bonanza & Easy Street Casinos**
- "Thank you for all of your efforts and everything you have done for us since we made initial contact in 2018. I sure do wish I could drum up more business for your organization. You are dependable, knowledgeable and just plain easy to work with. You deserve great success... We are looking forward to a continued mutually beneficial relationship with Allday and TSMC." ~ **Laura Lyles, TSMC**
- "I just want to express my extreme satisfaction with the experience I had over the last two days interacting with your company. We had a problem rolling Peachtree 8 over to 2015 and none of the normal tricks work. I found you guys after searching the Internet for a solution to the problem I was having. I dreaded making the phone call, expecting it to be Sage telling me they no longer is support for Peachtree 8 and wading through a massive call center at the worst time of the year. To my surprise a real person answered the phone within two rings, she quickly understood my problem, contacted technicians to determine that they could help me with the problem and said I would get a call shortly from a technician. I was contacted by Agnes Williams and we very quickly enabled the remote interface and tried a number of the things that I had tried to no avail. Rather than spend a lot of the time on the phone, which in the short term would have been better for your bottom line, he indicated that these were the quick things they normally try but then provided me with the next things to try. I went away and did these time consuming steps, again to no avail, and emailed my results to Agnes at about 5:30 pm Pacific Time. I was blown away when I got a response just after 6pm my time indicating that the best would be to move it on to the corrupt file technicians and that he would be available to talk at 7:30 in the morning central time. We talked the next morning first thing and it was apparent Agnes put in extra effort to try to solve the problem, and thought he had solved it, in an attempt to get this done for me quickly. After having to move it on, he again made an extra effort to get the corruption technician to take a look at it right away, understanding we were in a dire situation. I run a rapidly growing LED lighting company that prides itself on our interactions with our customers. I sincerely appreciate companies that do the same. Agnes' investment in our issue and doing what was right for us, including trying to make it the most cost effective, turned a very stressful situation into a situation we could move on from quickly. Please accept a sincere thank you." ~ **Keith Miller**
- "The informal structure was very effective and more interesting." ~ **Stephanie H., Lee Gray, CPA**
- "Very helpful, Good atmosphere, Learner friendly / great book reference" ~ **Merrilyn S., Murray Yacht Sales**
- "Liked small class environment. Able to entertain more questions.....Lots of good tips." ~ **Julie K., Jesse J. Armentor, CPA**
- "Great class, very informative..." ~ **Kim C., PK Real Estate Solutions, Inc.**
- "Mr. Allday's teaching method was very thorough and clear." ~**Rana H., LeGlue & Company CPAs**
- "I really learned a great deal today - Danny was so easy to understand." ~**Fran P., Arsement, Redd, & Morella, LLC**
- "Very informative.....I really enjoyed the class. I learned a lot of tricks." ~**Architectural Glass & Metal, Inc.**
- "The class was very helpful. I liked walking through actual examples....good technique" ~**Anonymous**
- "The instructors were very clear and understanding. I learned more than expected, so keep up the good work." ~ **Tronya P., D.J. and Son's Construction, Inc.**
- "You made the big lion into a tame little kitten. Thanks!" ~**Donna S., River Parishes Physical Therapy**
- "Excellent course!" ~**Kris Van D.**
- "I loved the fact that it was a small class and we could all ask questions without any problems" ~**Macy B., Survey Communications**
- "Everyone was helpful and courteous and covered a lot of information." ~**Jocelyn B., R.M. Winchell Company**
- "On top of being very informative it was very enjoyable." ~**Lisa R., Dixon Smith Interiors**
- "Very informative and well-constructed. Danny is a good instructor with a great attitude." ~**Sandy L., Bertucci Inc.**
- "I learned a lot of useful information." ~**Susan W., Legacy Capital**
- "It was relaxing, informative, and the instructors were willing to meet the needs of participants." ~**Jeannine C., Common Sense Printing**