

# Sage 50 Peachtree, QuickBooks, Cosmolex Accounting & Tax Support - Support Plan Rates for 2017

*By Allday Consulting Group*

**CPAs, Sage 50 Peachtree, QuickBooks & Cosmolex Certified Consultants**

## Support from Sage 50 Peachtree, QuickBooks and Cosmolex Certified Support Technicians

By subscribing to our technical support plans, you will receive the highest priority response from our U.S. based, highly qualified technicians. Call us at 504-835-4213 or toll free at 1-800-259-4213.

QuickBooks, Sage 50 Telephone Support Plans (Unlimited Support Plans)			
SAGE 50 (Peachtree) & QUICKBOOKS Telephone Support	Payable Monthly	Payable Quarterly	Payable Annually
<b>Sage 50 (Peachtree) Accounting (All Versions Except Quantum) and QuickBooks (All Versions Except Enterprise and Point of Sale)</b>			
<i>Technical Support for Software Only</i>	\$130	\$320	\$990
<i>Software Support with Accounting Support</i>	\$260	\$640	\$1,980
<b>Cosmolex, Sage 50 (Peachtree) Quantum, QuickBooks Enterprise or Point of Sale</b>			
<i>Technical Support for Software Only</i>	\$160	\$400	\$1,240
<i>Software Support with Accounting Support</i>	\$320	\$800	\$2,480

**\*Accounting Support** - Our qualified accountants will provide guidance to you on how to record journal entries (enter debits and credits), capitalize assets, record loans, reconcile balances, and answer unlimited accounting questions. This service does not include actually doing the accounting work on your behalf.

**Unlimited Support Plans** – Above plans will automatically renew unless cancelled in writing prior to their renewal date. There is a three-month minimum for monthly support plans. Unlimited plans do not include software installation and setup services on networks, data corruption repair services, data file conversion services, accounting services, data entry services or unlimited software training. Our technicians reserve the right to limit calls to simple software demonstration and technical support related issues. Data entry bookkeeping, accounting, in-depth installation services and training can be provided. If you are interested in these additional services, we will be glad to provide you with an estimate.

Telephone Support Plans (By the Minute/Hour)			
Accounting and Tax Advice, QuickBooks and Sage 50/Peachtree Support	Per Call Up to 15 Minutes	60 Minutes	120 Minutes
<b>Sage 50-Peachtree, QuickBooks, Cosmolex Accounting and Tax Support</b>	\$75	\$240	\$360
<ul style="list-style-type: none"> <li>• <b>Pay Per Call</b> - Covers up to 15 minutes of support, additional time is billed at \$5.00 per minute.</li> <li>• <b>60 and 120 Minute Plans</b> - Time spent on support call is deducted from the balance of minutes purchased in one minute increments. Minutes can be used for up to one year from date of purchase.</li> </ul>			

Onsite Services (By the Hour) – In the Greater New Orleans and Baton Rouge Areas	
Rates vary depending on the level of experience desired.	
- Danny Allday, CPA (Over 35 Years of Experience, Advanced Certified in QuickBooks and Sage 50)	\$260/hr
- Jason Degraw, Accountant (Over 6 Years of Experience, Advance Certified in QuickBooks)	\$175/hr
Discounts are provided for eight or more hours when paid in advance.	
8 Hours – 15% 16 Hours 20% 32 Hours 25%	

## Sage 50 (Peachtree) and QuickBooks Classes

We also provide QuickBooks and Sage 50 (Peachtree) classes regularly. You can attend remotely or in-person. Classes are conducted by Certified Public Accountants, who are also Sage 50-Peachtree/QuickBooks Certified Trainers.

For dates and locations, visit our website.

**AlldayCPA.com - Peachtree-Support.com - QuickBooks-Help.com - Toll Free: 1-800-259-4213**

## The Allday Consulting Group, LLC

### Client References

<u>Business Name</u>	<u>Contact</u>	<u>Location</u>	<u>Phone #</u>
<b><u>QuickBooks Users:</u></b>			
Bud's Broiler, Inc.	Joseph Catalano	Jefferson, LA	504-467-0610
Cadtech Seminars	Kenneth & Jenny Colgan	Mandeville, LA	985-674-0234
Coast Electric	Donald Luminais, Jr.	Harvey, LA	504-202-5303
Discon Law Firm	Thomas Discon	Mandeville, LA	800-690-6435
Gerald Leydecker, APAC	Joann Cuccio	Metairie, LA	504-831-4477
Kid's of Excellence	Kristi Givens	New Orleans, LA	504-947-5437
KMT Painting and Decorating	Kenny Tamm	New Orleans, LA	504-821-7899
Louisiana Press Association	Pamela Wagner	Baton Rouge, LA	225-344-9309
Redeemer Presbyterian	Ray and Kathy Cannata	New Orleans, LA	504-894-1204
Russell's Short Stop Po-Boys	Russell G. Hendrick	Metairie, LA	504-885-4579
Standard Glass & Mirror Works	Dana Laborde	New Orleans, LA	504-822-3255
<b><u>Sage 50 (Peachtree) Users</u></b>			
Celta Services, LLC	Lynette Montero	New Orleans, LA	504-289-8544
New Line Environmental	Glen Landrum	Jefferson, LA	504-512-9689
Madere Towing	Jamie Madere	Buras, LA	504-657-8283
Keith Miller	Evluma	Renton, WA	425-336-5810

# The Allday Consulting Group, LLC

## Client Testimonials

"You made the big lion into a tame little kitten. Thanks!" Donna S., River Parishes Physical Therapy

"Mr. Allday's teaching method was very thorough and clear." Rana H., LeGlue& Company CPAs

"This course has showed me many ways to cut my time in all aspects to make my job more efficient. I am now confident with my ability to utilize the program in every possible way." Michelle. D, A.A.R Electronics Inc.

"Your help has been essential to my progress and I look forward to working with you again in the near future." Michelle L., Neal Auction Company

"Class atmosphere was friendly and hands-on technique was excellent." David A, Domaj, INC

"Real Life Savers! Now, I can look forward to an early retirement!" Frank P. Royerre, President, Royerre Commercial Carpet

"Excellent Service... As Always!" Harry Roach, M. D., Cardiac, Thoracic and Vascular

"It gives me a great sense of security knowing I can call at any time and get help from someone who knows the software so well. You all have helped me so tremendously!" Judy B., St. Tammany Clerk of Court

"I would like to brag about how thorough and easy it was to follow you. You didn't talk down to the attendees, were very enthusiastic and patient." Diane S., Accountant

**"To: Allday Consulting Group**

**Subject: Great job!**

I just want to express my extreme satisfaction with the experience I had over the last two days interacting with your company.

We had a problem rolling Peachtree 8 over to 2015 and none of the normal tricks work. I found you guys after searching the Internet for a solution to the problem I was having. I dreaded making the phone call, expecting it to be Sage telling me they no longer is support for Peachtree 8 and wading through a massive call center at the worst time of the year.

To my surprise a real person answered the phone within two rings; she quickly understood my problem, contacted technicians to determine that they could help me with the problem and said I would get a call shortly from a technician. I was contacted by Agnes Williams and we very quickly enabled the remote interface and tried a number of the things that I had tried to no avail. Rather than spend a lot of the time on the phone, which in the short term would have been better for your bottom line, he indicated that these were the quick things they normally try but then provided me with the next things to try. I went away and did these time consuming steps, again to no avail, and emailed my results to Agnes at about 5:30 pm Pacific Time. I was blown away when I got a response just after 6pm my time indicating that the best would be to move it on to the corrupt file technicians and that he would be available to talk at 7:30 in the morning central time. We talked the next morning first thing and it was apparent Agnes put in extra effort to try to solve the problem, and thought he had solved it, in an attempt to get this done for me quickly. After having to move it on, he again made an extra effort to get the corruption technician to take a look at it right away, understanding we were in a dire situation.

I run a rapidly growing LED lighting company that prides itself on our interactions with our customers. I sincerely appreciate companies that do the same. Agnes' investment in our issue and doing what was right for us, including trying to make it the most cost effective, turned a very stressful situation into a situation we could move on from quickly.

Please accept a sincere thank you.

Respectfully,

Keith Miller